

## FACSIMILE MESSAGE CIRCULAR

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**TO** : All Jafza Companies  
**ATTN** : General Manager  
**DATE** : Thursday, 1<sup>st</sup> April 2010  
**FROM** : Reyadh Nasser, SVP Customer Relations, Operations Department - UAE  
**SUBJECT** : Medical Fitness Test through Jafza  
**Reference** : OPT/ES/APR-10

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Dear Valued Customer,

We would like to announce that a new Medical Center, located in Jafza will be available for Jafza customers to perform Medical Fitness Tests for all Resident Permit applicants (New and Renewal). Thus, effective from Sunday April 4<sup>th</sup> 2010 the process of applying for Medical Tests will be as follows:

- **Step 1:** Visit [www.dha.gov.ae](http://www.dha.gov.ae) . Then fill the Medical Request Form and select one of the options mentioned below:
  - Normal Package (3 - 4 working days)
  - 48 hours Package
  - 24 hours Package
- **Step 2:** Prepare the required documents with the Medical Form for the Resident Permit Stamping or Renewal and submit the same at the EZpost counter in LOB 14.
- **Step 3:** Jafza will communicate with your company the date and time of the Medical Fitness Test appointment through Jafzmail.
- **Step 4:** Please ensure that applicants are present for the Medical Fitness Test at the specified time & date with proof of identity and a copy of the appointment intimation at the Medical Center to avoid any inconvenience.

However, please note that new applicants should apply for the Medical Fitness Test within 48 hours of arrival, while applicants renewing their Resident Permit should apply for the Medical Fitness Test within 60 days prior of the Resident Permit expiry date.

For any further clarification please contact Jafza Call Centre on 800-Jafza (800 52392).

**Jafza**  
**Operations Department**  
Call Centre **800-Jafza** (800-52392) Fax: +9714-8810029  
Website: [www.jafza.ae](http://www.jafza.ae) e-mail: [customerservice@jafza.ae](mailto:customerservice@jafza.ae)