



**FACSIMILE MESSAGE**  
**CIRCULAR**

---

**TO** : All Jafza Companies  
**ATTN** : General Manager  
**DATE** : Sunday, November 22<sup>nd</sup> 2009  
**FROM** : Jafza Operations Department - UAE  
**SUBJECT** : Jebel Ali Customs  
**REFERENCE** : OPT/CRD/CUS/NOV-09

---

Dear Valued Customer,

We would like to bring to your attention that Jebel Ali Customs, near Gate 3, will be undergoing some renovation and maintenance to enhance and upgrade their Customer Service and help them serve you better.

Thus, starting from **Sunday November 22<sup>nd</sup> 2009** they are having to temporarily move offices until this project is completed as mentioned below:

No.	Department / Section	New Location
1	Clearance of Documents and Dubai Logistics Office	DP World Documentation Section (between RA 6 and 7 – behind Modern Freight Company)
2	Collections and Claims Section	Customs Office at Gate Number 7

A map indicating the location of DP World Documentation Section is available on our website [www.jafza.ae](http://www.jafza.ae) under the Customer Lounge section.

For any further clarification please contact Dubai Customs Contact Centre on Tel: 800-800-80, Email: [contact@dubaicustoms.ae](mailto:contact@dubaicustoms.ae)

We regret any inconvenience and hope your interactions with the above departments continue to be an easy and hassle-free experience. We look forward to your cooperation and thank you for understanding.

**Jafza**  
**Operations Department**  
Call Centre **800-Jafza** (800-52392)  
Website: [www.jafza.ae](http://www.jafza.ae) e-mail: [customerservice@jafza.ae](mailto:customerservice@jafza.ae)