



**FACSIMILE MESSAGE**  
**CIRCULAR**

---

---

**TO** : All Jafza Companies  
**ATTN** : General Manager  
**DATE** : Thursday, July 24<sup>th</sup> 2008  
**FROM** : Fatma Salem, Executive Vice President- Operations Dept. Jafza  
**SUBJECT** : e-Gate Card

---

---

Dear Valued Customer,

In our continuous improvement and infinite search for the best services to facilitate your business and keeping in mind your conveniences, we are pleased to announce that Jafza in association with Dubai Naturalization and Residency Department (DNRD) is introducing the service of "**e-Gate**" card, within Jafza.

With the new e-Gate card, customer can save time when entering and exiting from Dubai International Airport without waiting in a queue to stamp their passports.

**Requirements for e-Gate:**

1. Applicant's presences.
2. Applicant's original passport.
3. Passport size photograph (Optional).

The "**e-Gate**" card is available in LOB 14 from 7:30 A.M to 1:00 PM, Sunday through Thursday and it is available for all Jafza customers.

You may contact Jafza call centre on 800-JAFZA (800 52392) for any other clarifications.

**Jebel Ali Free Zone**  
**Jafza – Operations Department**  
Call Center **800-Jafza** (800-52392) Fax: +9714-8810029  
Website: [www.jafza.ae](http://www.jafza.ae) e-mail: [customerservice@jafza.ae](mailto:customerservice@jafza.ae)