



FACSIMILE MESSAGE
CIRCULAR

TO : All Jafza Companies
ATTN : General Manager
DATE : Sunday, May 4th, 2008
FROM : Fatma Salem, Executive Vice President- Operations Dept. Jafza
SUBJECT : Jafza e-deposit Portal service

Dear Valued Customer,

In our continuous efforts to enhance our Portal eServices, we are pleased to announce the availability of "Make Deposit", a new service on www.dubaitrade.ae which will enable our customers to upload their Portal credit Balance online.

With the new e-payment service, customers will be able to upload their Portal Deposit and Bank Guarantee instantly using any of the below methods;

Payment Methods available:

1. Credit Card (Visa or MasterCard).
2. Direct Debit (from Commercial Bank of Dubai or Emirates Bank e-Wallet).
3. E-Dirham (from Ministry of Finance).

The immediate availability of single service "**Make Deposit**" will be accessed by all Jafza company administrators and subsequently allowing administrator to delegate the task to their sub-users.

For any query related to Portal eServices, you may contact Dubai Trade Customer Care call centre on 800 4464 or email: customercare@dubaitrade.ae

You may contact Jafza call centre on 800-JAFZA (800 52392) for any other clarifications.

Jebel Ali Free Zone
Jafza – Operations Department
Call Center **800-Jafza** (800-52392) Fax: +9714-8810029
Website: www.jafza.ae e-mail: customerservice@jafza.ae